



QUALITY POLICY STATEMENT

Daly International is an Australian owned company that provides professional consultancy services to a broad client base. Our nationally distributed resources and experience allows us to successfully deliver multi-disciplined projects. Our team has specific expertise in the following areas:

- Project Management
- Infrastructure Audit
- Project Feasibility Assessment
- Civil Construction Tender Management
- Structural Engineering
- Site Selection and Property Acquisition
- Civil Engineering
- Electrical Engineering
- Hydraulic Engineering
- Fire Protection Engineering
- Environmental Assessment and Approval

Daly International enjoys strong business relationships with federal, state and local government together with various planning authorities, utility providers, and property owners. We have a thorough understanding of industry, property & planning legislation and engineering standards.

With offices throughout Australia, the United Kingdom and the United States Daly International has an experienced, multi-disciplinary consultancy team that has developed through our involvement on many varied built environment projects. Our wide range of large project deployment skills are currently being utilised to provide effective and innovative solutions in both the private and public sectors.

We bring to our clients global experience combined with local knowledge.

Daly International Pty Ltd is committed to providing its clients with consistent, reliable, superior and continuously improving service.

As part of its commitment to long term client partnerships Daly International Pty Ltd has implemented and maintains an AS/NZS ISO 9001:2008 Quality Management System. Daly International Pty Ltd's objectives are to:

1. Ensure that the system is proactive rather than reactive by closely monitoring and promoting the use of preventive action requests.
2. To identify within the system reoccurring trends, take effective action to eliminate the trend and measure the savings associated with the elimination of trends.
3. To ensure that team members take ownership of the system and are encouraged to provide suggestions to improve the system and the running and promotion of the business.
4. To measure the level of customer satisfaction through monitoring the extent of achieving project benchmarks within specified customer timeframes.

A handwritten signature in black ink, appearing to read "A. Daly", is positioned above the title of the Chief Executive Officer.

CHIEF EXECUTIVE OFFICER